

---

# Evaluation

## Crisis Management Training for individuals

A Part of the UNDERSTAND  
Training Program

Pilot version



Published by: The Swedish Energy Agency and Partners

Version: Pilot

2008

## Evaluation

Name (voluntary):

In order to provide the highest quality training program it is important to get your views on the following questions. Please complete the form and return it to your trainer.

### 1. Your overall assessment of the course

Poor	Fair	Good	Outstanding

Comments: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

### 2. Using a rating scale of 1 = lowest, 4 = highest, please indicate the effectiveness of the following sessions:

#### ***When the Unforeseen Happens***

The content of this session  
 in agreement with your needs 1 2 3 4  
 Providing useful information 1 2 3 4  
 Raising critical questions 1 2 3 4  
 Encouraging you to reflect 1 2 3 4  
 Inspiring future actions 1 2 3 4

#### ***Incident Preparedness***

The content of this session  
 in agreement with your needs 1 2 3 4  
 Providing useful information 1 2 3 4  
 Raising critical questions 1 2 3 4  
 Encouraging you to reflect 1 2 3 4  
 Inspiring future actions 1 2 3 4

#### ***Preparatory Measures***

The content of this session  
 in agreement with your needs 1 2 3 4  
 Providing useful information 1 2 3 4  
 Raising critical questions 1 2 3 4  
 Encouraging you to reflect 1 2 3 4  
 Inspiring future actions 1 2 3 4

#### ***Immediate Actions***

The content of this session  
 in agreement with your needs 1 2 3 4  
 Providing useful information 1 2 3 4  
 Raising critical questions 1 2 3 4

Encouraging you to reflect 1 2 3 4  
 Inspiring future actions 1 2 3 4

#### ***Managing the Incident***

The content of this session  
 in agreement with your needs 1 2 3 4  
 Providing useful information 1 2 3 4  
 Raising critical questions 1 2 3 4  
 Encouraging you to reflect 1 2 3 4  
 Inspiring future actions 1 2 3 4

#### ***Communication Management***

The content of this session  
 in agreement with your needs 1 2 3 4  
 Providing useful information 1 2 3 4  
 Raising critical questions 1 2 3 4  
 Encouraging you to reflect 1 2 3 4  
 Inspiring future actions 1 2 3 4

#### ***Human Resource Management***

The content of this session  
 in agreement with your needs 1 2 3 4  
 Providing useful information 1 2 3 4  
 Raising critical questions 1 2 3 4  
 Encouraging you to reflect 1 2 3 4  
 Inspiring future actions 1 2 3 4

---

**Recovery and Return**

The content of this session  
in agreement with your needs 1 2 3 4  
Providing useful information 1 2 3 4  
Raising critical questions 1 2 3 4  
Encouraging you to reflect 1 2 3 4  
Inspiring future actions 1 2 3 4

**International Crisis Management  
and Industry Organisations**

The content of this session  
in agreement with your needs 1 2 3 4  
Providing useful information 1 2 3 4  
Raising critical questions 1 2 3 4  
Encouraging you to reflect 1 2 3 4  
Inspiring future actions 1 2 3 4

Additional comments: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

**3. Please indicate the effectiveness of the discussion points**

Poor	Fair	Good	Outstanding

Comments: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

**4. Please indicate the effectiveness of the tabletop exercises**

Poor	Fair	Good	Outstanding

Comments: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

**5. Please indicate the overall performance of the trainer**

Poor	Fair	Good	Outstanding

Comments: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

**6. How was the physical environment for the training**

<b>Poor</b>	<b>Fair</b>	<b>Good</b>	<b>Outstanding</b>

Comments: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

**Additional viewpoints**

Comments: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

Thank you for taking time to share your thoughts!